

Chemtec Energy Services, Inc. Product Warranty

Thank you for purchasing a Chemtec product. All new Chemtec-manufactured products carry a one-year limited warranty against defects in materials and workmanship from the original date of shipment from Chemtec. All Chemtec products sold as "refurbished" or "reconditioned" are covered by a 90 day limited warranty against defects in materials and workmanship from the original date of shipment from Chemtec. Products sold by Chemtec but manufactured by others will carry the manufacturer's standard warranty. Seal and o-ring damage due to chemical incompatibility are excluded from any warranty claim.

1. Warranty Conditions

The limited warranty is provided to the original owner only and is not transferable. Proof of purchase will be required for any warranty claims. Chemtec's warranty covers only those defects which arise as a result of normal use of the product, and do not apply to any product: (i) which has been repaired or altered unless approved by Chemtec, (ii) which has not been maintained in accordance with any operating or handling instructions provided by Chemtec, (iii) which has been altered or damaged by accident; (iv) which has been subjected to unusual physical or electrical stress, misuse, abuse, power shortage, or negligence or (v) which has been used other than in accordance with the product operating and handling instructions.

2. Warranty Coverage

Within a period of time identified below from the date of shipment, if Chemtec receives notice of defect in any Chemtec product which is covered by Chemtec's warranty, Chemtec shall either repair the defective product or replace with a new or refurbished unit, at Chemtec's option. Chemtec shall have no obligation to repair or replace until the customer returns the defective product to Chemtec according to the Warranty Procedure below. Chemtec does not warrant that the operation of any product will be error-free.

Duration of Limited Warranty:

Chemtec-manufactured products (new) - 1 year

Chemtec-manufactured products (refurbished) - 90 days

Products manufactured by others – covered by manufacturer's warranty

3. Warranty Procedure

For the duration of the warranty period, Chemtec will replace or repair defective products. If a product is suspected of being defective, the owner should contact Chemtec via telephone at 936-856-1704 or email at sales@chemteceenergy.com to obtain an RMA (Returned Material Authorization) number. All returns require an RMA number. Please refer to Chemtec's RMA Procedure for specific instructions on returning equipment to Chemtec.

4. Limitation of Warranty

Neither Chemtec nor its third-party suppliers make any other warranty or condition of any kind whether expressed or implied with respect to Chemtec products and specifically disclaim the implied warranties or conditions of merchantability, satisfactory quality, and fitness for a particular purpose.

5. Limitation of Liability

Except for the limited obligations specifically set forth in this warranty statement, in no event shall Chemtec or its third party suppliers be liable for direct, indirect, special, incidental, or consequential damages, whether based on contract, tort, or any other legal theory and whether advised of the possibilities of such damages.